



2022 IN REVIEW



Safeguarding YOUR FINANCES

Recipient of the *Legacy Award for Financial Excellence* - seventh consecutive year. Recognizing financial expertise in *Budgeting, Customer Focus, Innovation/Automation and Perfect Annual Audit Reports.*



A Culture OF CARING

Giving Back: **100%** of our staff donate to the United Way of North Central Florida through payroll contributions. Mr. Power also serves on the Board of Directors. In recognition, United Way awarded us with their highest honor, the *G.A.V. Award (Give, Advocate, and Volunteer)*.



Proud Recipient of the 2022 FLORIDA STERLING AWARD



The Sterling Award is presented annually to private and governmental organizations that meet or exceed the *Sterling/Baldrige National Criteria for Performance Excellence* - a framework for achieving and sustaining organizational performance and efficiency.

Our office is the only organization in the entire state of Florida to receive the prestigious award this year.

Take pride in knowing you are served by an Award-Winning Constitutional Tax Collector office

Our Mission is to serve the public with integrity, innovation, fiscal responsibility, and respect. We are focused on continual improvement with the goal of mastering all aspects of organizational efficiency. Our focus and efforts are recognized with awards and positive public opinion. The entire staff worked tirelessly to achieve this success and recognition. I respect, admire, and publicly congratulate every member of our team for their outstanding service to the citizens of Alachua County.

-John Power

BY THE NUMBERS

\$460 Million

Taxes and Fees Collected,
Safeguarded, and Distributed
Annually to 25 Taxing Authorities

500,000

Customer
Transactions
Annually

80%

Customers
Served within
15 minutes

98%

Customer
Satisfaction